

PROCESS MAPPING

TERMINATOR OVAL

Represents the beginning and end of the process map.

DECISION DIAMOND

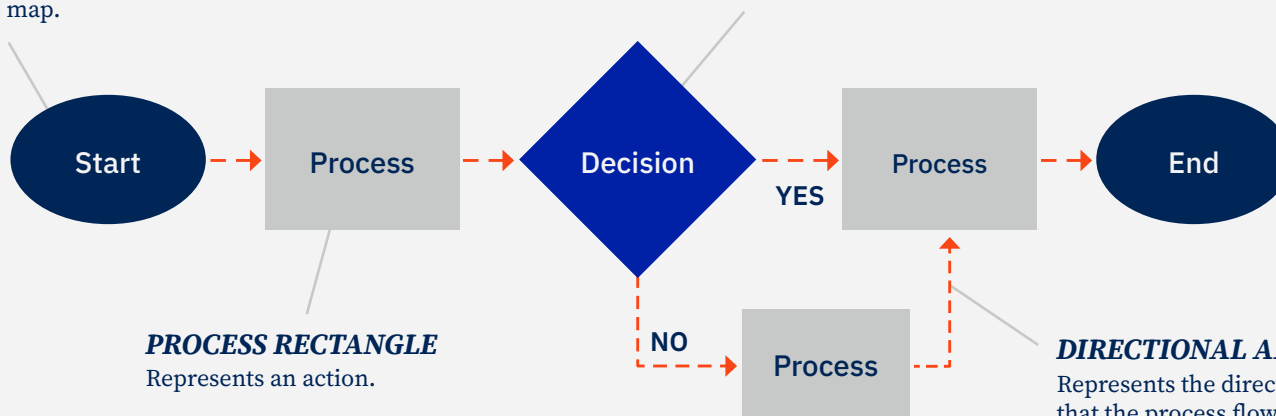
Represents a choice. It will have at least two arrows, usually marked with "yes" or "no", that lead to further decisions, prospects, or terminators.

PROCESS RECTANGLE

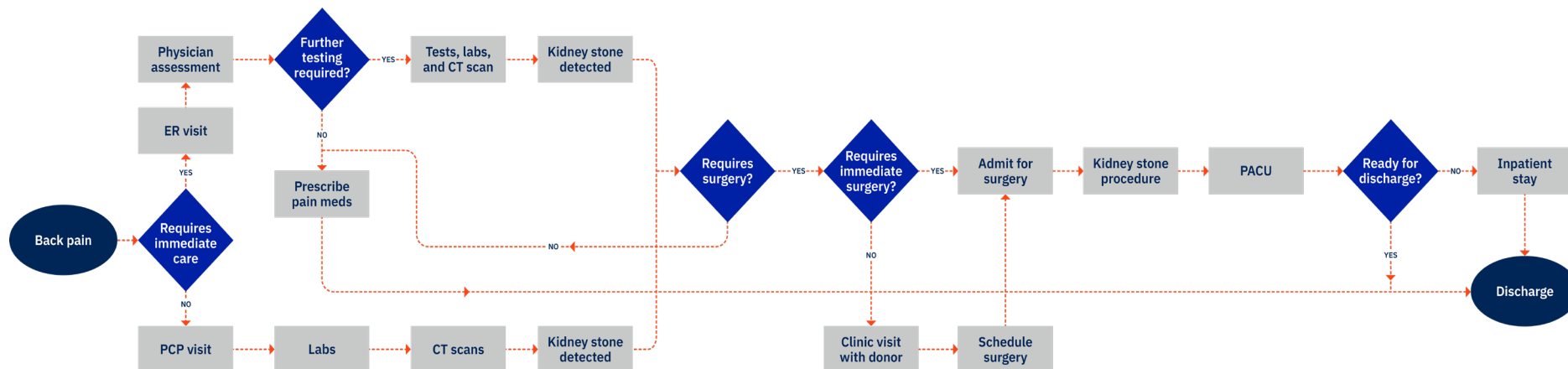
Represents an action.

DIRECTIONAL ARROW

Represents the direction that the process flows.



Example Map



Refer to the process map example and quick key to guide your process mapping.

Quick Key

-  Terminator Oval
-  Process Rectangle
-  Directional Arrow
-  Decision Diamond